



Schedule of Third-Party Services

This Schedule of Third-Party Services describes the third-party Managed IT Services that may be offered by Provider. This Schedule of Third-Party Services may be modified or updated by Provider at any time, and in Provider's sole discretion. "Third-Party Services" are products and/or services that are not exclusively operated or controlled by Provider or that involve significant participation from an entity outside of Provider's control. Provider uses Third-Party Services to assist it in providing the Services under the Agreement. The Third-Party Service provider's agreements and policies apply to Client's and Provider's use of those Services. **UNDER NO CIRCUMSTANCES WILL PROVIDER BE RESPONSIBLE OR LIABLE FOR ANY CLAIMS CAUSED BY ANY THIRD-PARTY SERVICES. IF HARM OCCURS TO CLIENT AS A RESULT OF THIRD-PARTY SERVICES, CLIENT ACKNOWLEDGES AND AGREES THAT IT WILL ONLY SEEK REMEDIES FROM THE THIRD-PARTY SERVICE PROVIDER. CLIENT REPRESENTS THAT IT HAS REVIEWED AND UNDERSTANDS THE THIRD-PARTY SERVICE PROVIDER'S AGREEMENTS AND POLICIES SET FORTH BELOW, AND AGREES THAT ITS RIGHTS WILL BE GOVERNED BY AND LIMITED BY THOSE AGREEMENTS.**

The following table lists the Third-Party Services that may be used by Provider, along with weblinks to each Third-Party Service provider's agreements and policies.

THIRD-PARTY SERVICE PROVIDER	SERVICE	THIRD-PARTY SERVICE WEBSITE OR AGREEMENT	THIRD-PARTY SERVICE PRIVACY POLICY
Adobe Sign	Digital signatures	https://www.adobe.com/legal/terms.html	https://www.adobe.com/privacy.html
Adtran	Networking, Switching, Routing	https://adtran.com/web/fileDownload/doc/33057	https://adtran.com/web/page/portal/Adtran/wp_privacypolicy
Amazon Web Services	Cloud Computing Services	https://aws.amazon.com/service-terms/	https://aws.amazon.com/privacy/?nc1=fpr
ATEL Communications, Inc. (Atomic8Ball)	Web Presence Management	NA	NA
Avigilon (Motorola)	Surveillance Systems	https://www.avigilon.com/about/legal	https://www.avigilon.com/about/privacy
Barracuda ESS	Email Protection	https://www.barracuda.com/company/legal/prd_trm	https://www.barracuda.com/company/legal/dataprivacy
BeachHead	PC & Device Security	N/A	https://www.beachheadsolutions.com/privacy-policy
Breach Secure Now	Cybersecurity & HIPAA Training	https://www.breachsecurenow.com/terms-and-conditions/#:~:text=Secure%20Now%20and%20Company%20agree,a%20reasonable%20degree%20of%20care	https://www.breachsecurenow.com/privacy/
Broadcom (Brocade)	Enterprise Switching	https://www.broadcom.com/company/legal/terms-of-use	https://www.broadcom.com/company/legal/privacy
Cisco	Networking, Cloud, and Cybersecurity Solutions	https://www.cisco.com/c/en/us/about/legal/cloud-and-software/end_user_license_agreement.html	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
Cisco Meraki	Cloud Controller WiFi, Routing, and Security, Firewalls & Wireless Access Points	https://meraki.cisco.com/support/#policies:to_u	https://meraki.cisco.com/support/#policies:privacy
Compliance Group	HIPAA Compliance Training	https://compliance-group.com/wp-content/uploads/2012/10/The-Guard-User-Agreement.pdf	https://compliance-group.com/privacy-policy/#:~:text=Security-Compliance%20Group%20LLC.,access%2C%20disclosure%20by%20third%20parties.
ConnectWise	Dark Web Monitoring, Helpdesk, Intrusion Protection / Cyber Security SOC, RMM Agent, Security Awareness Training, SIEM, Proposal Software and Templates	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy

Connectwise/Sentinel One	Managed Detection and Response with SOC	https://www.sentinelone.com/legal/terms-of-service/	https://www.sentinelone.com/legal/privacy-policy/
Continuum	Recovery, RMM Agent	https://www.connectwise.com/company/terms	https://www.connectwise.com/company/privacy-policy
Datto	Backup and Disaster Recovery	https://www.datto.com/legal/terms-of-use	https://www.datto.com/legal/privacy-policy
Dell	Desktop, laptops, Servers	https://www.dell.com/learn/us/en/uscorp1/terms-of-sale?s=corp	https://www.dell.com/learn/us/en/uscorp1/policies-privacy?s=corp
DUO	Multifactor Authentication	https://duo.com/legal/terms	https://www.cisco.com/c/en/us/about/legal/privacy.html
FortiNet	Firewalls	https://www.fortinet.com/corporate/about-us/legal	https://www.fortinet.com/corporate/about-us/privacy
Google Cloud Platform	Cloud Computing Services	https://cloud.google.com/product-terms/	https://workspace.google.com/terms/education_privacy.html
Hewlett Packard	Desktop, laptops	https://www.hp.com/us-en/terms-of-use.html	https://www.hp.com/us-en/privacy/privacy-central.html
ID Agent	Dark Web Monitoring	https://www.idagent.com/wp-content/uploads/2020/02/idagent-eula.pdf	https://www.idagent.com/privacy-policy/
Intermedia	VoIP, Contact Center, File Sharing, SIP Trunking	https://www.intermedia.com/legal	https://www.intermedia.com/assets/pdf/legal/privacypolicy.pdf
IT Glue	IT Documentation Software	https://www.itglue.com/terms/	https://www.itglue.com/privacy-policy/
Itopia	Cloud Workspace	https://itopia.com/general-terms-of-service/	https://itopia.com/privacy-policy/
JAMF	Mobile Device Management	https://www.jamf.com/terms-of-use/	https://www.jamf.com/trust-center/privacy/
Kaseya	ITGlue, RapidFire Tools	https://www.kaseya.com/legal/website-terms-of-use/	https://www.kaseya.com/legal/kaseya-privacy-statement/
LastPass	Password and Identity Management	https://www.docracy.com/0wusxuu81x2/lastpass-com-terms-of-service-tos	https://lastpassapp.com/privacy
Microsoft	Cloud Servers, Cloud Applications and Software Applications, Office Suite	https://www.microsoft.com/en-us/legal/terms-of-use	https://privacy.microsoft.com/en-us/privacystatement
Mitel Networks	Business Phone Systems	https://www.mitel.com/legal	https://www.mitel.com/legal/gdpr
Nerdio	Cloud Management	https://privatecloud.getnerdio.com/terms-of-service/	https://privatecloud.getnerdio.com/privacy-policy-and-cookies-policy/#:~:text=Privacy
Netgear	Networking, Switching	https://www.netgear.com/about/terms-and-conditions/	https://policy.netgear.com/privacy/privacy.html
OneLogin	MFA SSO SAML	https://www.oneidentity.com/legal/	Privacy Policy One Identity
OpenDNS	Cybersecurity Services	https://umbrella.cisco.com/terms	https://www.cisco.com/c/en/us/about/legal/privacy-full.html
OpenText (Xmeduis)	Document Management	https://www.opentext.com/about/copyright-information/opentext-agreement-templates-and-schedules/easylink-master-terms-conditions	https://www.opentext.com/about/privacy
Pax8	Cloud Management	https://www.pax8.com/en-us/resources/terms/	https://www.pax8.com/en-us/privacy-policy/
Proofpoint	Email Protection	https://www.proofpoint.com/us/legal/license	https://www.proofpoint.com/us/legal/privacy-policy
Pulsar360	Voice over IP	https://www.pulsar360.com/pdf/master-services-agreement_03-18-2020.pdf	N/A
Ruckus Wireless	Wireless LAN / WAN	https://support.ruckuswireless.com/support/terms_conditions	https://www.commscope.com/about-us/privacy-statement
ScalePad	Lifecycle Management	https://app.scalepad.com/pages/terms	https://app.scalepad.com/pages/privacy
Skykick	Cloud Management & Email	https://www.skykick.com/terms-conditions/	https://www.skykick.com/privacy-policy/
Sophos	Cloud Security	https://www.sophos.com/en-us/legal/sophos-end-user-license-agreement.aspx	https://www.sophos.com/en-us/legal/sophos-group-privacy-notice.aspx

Tigerpaw Software	Professional Services Automation and Ticketing	https://tigerpaw.com/terms-of-service/	https://tigerpaw.com/privacy-policy/
Ubiquiti	Networking, Switching, WiFi	https://www.ui.com/legal/unifi-elite/termsandconditions/	https://www.ui.com/legal/privacypolicy/
Velosio	Microsoft Dynamics Support	https://www.velosio.com/terms-conditions/	https://www.velosio.com/privacy-policy/
Watchguard	DNS Protection, Firewalls & Wireless Access Points	https://www.watchguard.com/wgrd-about/terms-of-use	https://www.watchguard.com/wgrd-about/privacy-policy
Webroot	Antivirus, DNS Protection	https://www.webroot.com/us/en/legal	https://www.webroot.com/us/en/legal/privacy
Vertical Communications	Server Based PBX	https://www.vertical.com/vertical/store/pdf/Supplier_Declaration_Conformity_2015.pdf	https://www.vertical.com/vertical/privacy
Zultys	Voice over P	https://www.zultys.com/terms-and-conditions/	https://www.zultys.com/privacy-policy/