



## **ATS COMMUNICATIONS Becomes Virtual Cio for Small to Mid-Sized Businesses**

*Leading Managed Technology Solutions Provider Provides Enhanced Consultation*

CONCORD, CA – 05/19/18 - ATS Communications a leading managed technology services provider, announced today that the company will now be serving as a Virtual CIO (Chief Information Officer) for small to mid-sized business (SMBs) who are looking to focus solely on expansion and revenue growth. ATS Communications will step forward into a vCIO role elevating its position amongst customers that desire a greater level of strategic business guidance.

By not only maintaining the IT infrastructure, planning the technology roadmap and identifying new ways to utilize emerging technologies to enhance SMB productivity its consultation will enable leadership of the SMB to focus exclusively to growth, in order to sustain a competitive advantage. As ATS Communications makes this move, SMBs of the future will not have to deal with the challenges of technology, its rapid growth and the constant stream of changes. Now, ATS Communications has the capacity to join forces with SMBs who want a proactive partnership to accelerate organizational growth.

“It may seem like a bold move, but for us, it’s simply the natural step forward,” stated Sanford Gladding, President of ATS Communications. “As a true managed technology services provider, we consider it our job to maintain the integrity of our customers’ networks, to look out for new opportunities and to constantly be educating ourselves on the new regulations and advances in our industry. For years, this has been our philosophy and due to the expertise we’ve accumulated over the years, from serving so many companies and benefitting from such a vast array of experience, it just makes sense for us to integrate ourselves in this way. It makes things very personal, yet at the same time, it’s adding formal structure to what we’ve always done for our clients.”

Business owners who are looking to initiate the same type of relationship with a managed IT services provider should launch the program in the following order. Within the first 90 days, the company should establish a foundation for all future technology endeavors in order to protect the business via the simplest, steps first. Those steps are: 1) complete a IT/Infrastructure Diagram 2) create a Backup/Disaster Recovery Document 3) create an

Acceptable Internet Use Policy 4) review Network Change Policy and Administration. Once all of these are completed, the next objective for a vCIO is to assess cybersecurity threats and provide proactive solutions to thwart cyber criminals.

“Business owners also need to hold weekly meetings with their managed IT services provider/vCIO to ensure optimal network performance,” added Gladding. “With complex systems, it’s always advisable to work with companies that are willing to meet with you on a consistent basis. This adds an element of accountability which is one of the main reasons why most employers currently have a full-time, on-site CIO.”

One of the best ways for a company to know that the managed IT service provider/vCIO that they’re planning to work with is of the highest caliber is to examine their contracts. Elite providers offer month-to-month, performance-based agreements, instead of locking business owners into long-term, inflexible agreements. “A company offering vCIO services should be held to the exact same standards as an individual CIO. They need to perform every month, find new ways to

enhance the company's technological capacities and they should also be able to be fired if they're underperforming," concluded Stein. "ATS Communications is taking the lead in an ever changing industry and elevating it services versus the status quo."."

## **ABOUT ATS COMMUNICATIONS**

ATS is a technology solutions provider that partners with businesses to implement the latest enterprise networking and IT infrastructure, unified communications, cyber-security, business continuity, video

surveillance and cloud infrastructure. These products and services are delivered as a proactive managed service model providing peace of mind that all critical business systems meet expectations of high availability, security and optimization. With expertise on a wide range of voice and data products, ATS Communications is a business' complete voice and data partner. Their services match the needs of small and medium size enterprises with optimized technology that provide best practice solutions which creates a competitive advantage and makes a positive impact to the client's bottom line. With over 40 years of

experience, ATS has gained an excellent reputation for designing, implementing and proactively supporting solutions that focus on converging voice and data applications and has been recognized for outstanding performance by several of the industry's top manufacturers. These credentials have allowed ATS to grow and partner with businesses throughout Northern California and across the United States. ATS has three California offices located in Concord, Sacramento and Redding. For more information, call their corporate office in Concord at (925) 602-1500 or visit [www.teamats.com](http://www.teamats.com).