



Sanford Gladding
President

ATS Communications Reveals Future of AI Integrated Cybersecurity Defense Strategies for Small to Mid-Sized Businesses (SMB)

Leading Managed Technology Services Provider Shares How AI is Evolving SMB Defenses

CONCORD, CA – June 24, 2021 - ATS Communications a leading managed technology services provider (MTSP), announced today that AI (artificial intelligence) is starting to play a key role in cybersecurity defense systems for small to mid-sized businesses (SMBs). ATS Communications protects the interests of its clients by remaining on the forefront of technology's latest advancements and it is actively advising SMBs on the potentials that AI-integration promises for cybersecurity in the very near future. Most businesses are becoming aware of how prevalent phishing attempts, identity theft and ransomware attacks have become in recent years and ATS Communications is doing its part to help businesses put a stop to it, by sharing the technology industry's response to more sophisticated attacks.

“Whenever we talk about AI integrated into technology, the most common application that our clients are aware of is how facial recognition cameras can integrate with AI. With an appropriate data

set, AI can proactively suggest a course of action based on a target's background, prior behaviors, and other factors. This has obvious benefits for enhancing the security of any physical location,” stated Gladding, President of ATS Communications. “However, AI is becoming more central to every facet of cybersecurity, as well. While the applications are still growing in widespread popularity, many business owners will soon be faced with this question: should I put my business on a ‘Smart Network’ or just on ‘a network?’”

As more businesses utilize key SaaS (software-as-a-service) apps like Slack, Office 365, GSuite and Salesforce to power their operations, the more attractive those services have become to cybercriminals. ATS Communications is now leveraging AI to heighten defenses so that businesses can continue to work with their favorite SaaS applications, but can also rest assured that their access to those mission-critical programs remains 100% secure. AI is like adding another layer to an organization's security stack that constantly evolves into a better version of itself.

AI is also entering the cybersecurity space as a tool for research and marketing purposes. Some AI-enabled applications can cross-analyze multiple publicly available databases to help businesses find their ideal clients' names, email addresses, phone numbers and other relevant information in real-time. “AI is absolutely exploding, right now,” added Gladding. “The fact that technology can learn, become smarter and more efficient, means ultimately that the businesses who harness AI now, are poised to gain significant competitive advantages in their industry. In other words, the gap between early adopters and laggards is widening.”

The main driver for AI-based technology is simple: since cybercriminals have access to more advanced technologies, they have continued to devise new methods of infiltrating networks. Since those are built on the back of AI, the solution for SMBs who want to operate securely, must meet those strategies with equally sophisticated cyber defense tools. With the proper AI infrastructure, SMBs can not only outpace the innovation curve of cybercriminals, but they can also

enhance their security across every area of the organization.

ABOUT ATS COMMUNICATIONS

ATS is a technology solutions provider that partners with businesses to implement the latest enterprise networking and IT infrastructure, unified communications, cyber-security, business continuity, video surveillance and cloud infrastructure. These products and services are delivered as a proactive managed service model providing peace of mind that all

critical business systems meet expectations of high availability, security and optimization. With expertise on a wide range of voice and data products, ATS Communications is a business' complete voice and data partner. Their services match the needs of small and medium size enterprises with optimized technology that provide best practice solutions which creates a competitive advantage and makes a positive impact to the client's bottom line. With over 40 years of experience, ATS has gained an excellent reputation for designing, implementing and proactively

supporting solutions that focus on converging voice and data applications and has been recognized for outstanding performance by several of the industry's top manufacturers. These credentials have allowed ATS to grow and partner with businesses throughout Northern California and across the United States. ATS has three California offices located in Concord, Sacramento and Redding. For more information, call their corporate office in Concord at (925) 602-1500 or visit www.teamats.com.