



Sanford Gladding
President

ATS Receives Outstanding Customer Satisfaction Award

*Technology Assurance Group
Recognizes ATS at their 25th
Annual TAG Convention*

CONCORD, CA — May 12, 2026 — ATS, a leading managed technology services provider, announced today that the company received Technology Assurance Group’s top award at the 25th Annual TAG Convention held in Las Vegas on April 26th. Technology Assurance Group, an organization of leading managed technology services providers (MTSPs) representing \$1 billion in products and services, selected ATS as the winner of the Outstanding Customer Satisfaction Award. ATS received recognition during an awards ceremony attended by TAG’s Member companies and leading technology manufacturers.

The industry holds this award in the highest regards and is only given once per year. Winners are selected based on their exceptional business practices and superior customer satisfaction. “When you truly put your customers’ needs first, the relationship becomes about trust, service, and long-term success. By delivering strong customer support and consistently exceeding expectations, we’ve built lasting relationships throughout the community,” said Sanford

Gladding, President and Co-owner of ATS. “Our goal is to be the trusted technology advisor our customers can count on – helping them make smarter decisions, operate more effectively, and feel confident in their technology.”

In addition to TAG’s honor, ATS was also recognized by two of TAG’s strategic partners, Liongard and PIA, for its innovative use of technology to enhance the client experience. These awards reflect ATS’s commitment to leveraging automation, visibility, and AI-driven tools to deliver faster response times, greater efficiency, and consistent service. “We’re honored to be recognized by Liongard and PIA, whose solutions play an important role in helping us deliver exceptional value to our clients,” said Gladding. “These partnerships strengthen our ability to provide responsive, innovation service, and we’re grateful for their recognition.”

ATS is dedicated to increasing their customers’ profitability, enhancing their employees’ productivity and giving them a competitive advantage through the utilization of technology,” said Brian Suerth, President of Technology Assurance Group. “Sanford leads a team that is committed to the success of its customers, and his customers know

this. That’s exactly why they keep coming back.”

Sanford Gladding and Maggie Tristan, CFO and Co-owner, accepted the awards on behalf of ATS.

ABOUT ATS

ATS Communications is an award-winning managed intelligence provider serving small and medium-sized businesses throughout Northern California and across the United States. The company distinguishes itself by unifying managed IT services, enterprise-grade cybersecurity, and practical AI strategy into a single, integrated offering – enabling SMBs not only to remain secure and operational, but also to become more intelligent, efficient, and competitive. ATS designs, implements, and proactively supports enterprise IT networking and infrastructure, comprehensive cybersecurity solutions, unified communications, business continuity, cloud technologies, and video surveillance through a managed services model centered on reliability, security, and optimization.

With more than 50 years of experience, AT has earned a strong reputation as a trusted technology partner committed to delivering best-practice solutions that enhance

performance, strengthen resilience, and create measurable business value. ATS has offices in Concord and Sacramento, California. For more information, call the corporate office in Concord at (925) 602-1500 or visit www.teamATS.com.

strategic partnerships with technology manufacturers. For more information about Technology Assurance Group, please visit www.TAGNational.com or call (858) 946-2108.

ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)

Technology Assurance Group is an organization of leading managed technology services providers (MTSPs) in North America representing \$1 billion in products and services. TAG Members integrate all technology solutions including IT, cloud-based technologies, cybersecurity, telecommunications, AV, video surveillance, access control and copiers. Members benefit from best business and management practices, advanced sales training programs and processes, in-depth financial analysis, industry benchmarking, professionally led peer group interaction, marketing and lead generation programs, and

