

Resident to Staff



Staff to Staff



Staff to Resident



RELIABLE
INTEGRATED SOLUTION

The Benefits

Connectivity

PBX-based technology, combined with the advanced features of the igeacom units, provide total connectivity in real-time. Residents can reach staff, immediately, at any time. Staff can reach each other and respond to residents' needs, instantly and easily, from anywhere in the facility.

Return on Investment

Quality of care is not the only thing that improves with the igeacom. So does the bottom line:

Staff productivity increases with enhanced connectivity.

Menu and activity buttons eliminate time-consuming inquiries from residents.

Caregivers are able to prioritize calls and manage responses more efficiently.

Software applications enable detailed resident activity plus automatic reporting on calls and response times to provide total accountability for staff.

Staffing models can be created that reflect actual resident needs and call activity cycles to improve efficiencies.

Invoicing software also reflects the customization of the individual resident phone service.

Our integrated PBX nurse call allows facilities to provide telephone service to customers, creating a potential revenue stream. This revenue stream can increase the present market value of the total business and shareholder worth, allowing for the owner to access increased lending collateral.

The IgeaCare solution can help create better lines of differentiation in comparison to other facilities leading to improved occupancy rates by providing a higher level of service. Full audio connectivity between resident and staff demonstrates superior customer service along with enhanced security and quality of care. These are two primary criteria in the decision of where a senior citizen will live.

Remote administration programming changes are possible with the IgeaCare solution.

Intuitive operational functionality reduces the need for specialized training and its associated costs.

Our solution can be tailored to optimize your workflow needs.

The IgeaCare solution can use existing cabling, which reduces system installation costs considerably.









Building technologies that combine all your communication needs into one unified system



Quality Care Through Innovative Technology

raditional solutions are generally offered as one system for staff, another for wireless, another for reporting and invoicing and yet another for local and long distance telephone services.

The **igeacom 300/500/301/501** is a revolutionary telephony-based nurse call device that allows solution providers the ability to integrate all the features and functionality of nurse call, security, wireless, local and long distance services into one solution. The result is total connectivity, inside and out.

The heart of the telephony-based nurse call solution is the **PBX (Private Branch eXchange Server)**, the size of which is determined by the facility size. The PBX seamlessly connects the various functions and system components together.

Residential and business lines are relayed to the PBX, as are the security and alarm systems.

The residential room telephone line provided by the PBX, handles the nurse call functionality.

The igeacom units and igeacom peripherals, once integrated with the PBX telephone system, keep the resident connected to staff at all times. All igeacom wireless peripherals facilitate mobility, endless flexibility in both initial and redirection of a nurse call, built-in escalation to any telephone(s) both inside and outside the facility and multiple call points incorporating traditional nurse call with new technology.

Connect the igeacom suite of products to the apoloDS software package, which allows nurse call events to be tracked and dispatched to the appropriate caregiver in real time. The apoloDS provides integration with scrolling wallboards, screen pops, medication reminder modules, resident check modules, door monitoring, and much more.





Wireless pull cords can be installed in the resident's bathroom, bedroom or living area and can be moved around the room/suite to accommodate the resident's placement of furniture. The igeacom wireless peripherals can be programmed to prioritize emergency calls based on call point. For example, a bathroom call can override a bedside call.

Wireless (water resistant) pendants provide added security via remote emergency calling. Picture a resident sitting on a chair and speaking to a family member on the telephone. Suddenly the resident feels weak and falls to the floor. Recognizing the need for help the resident presses the pendant around his or her neck. Immediately the telephone call is disconnected, the igeacom takes priority and makes the call to a staff member.

Corridor single or multiple color dome lights provide additional direction to nursing home staff by indicating the location of a call. These dome lights can be programmed to indicate the priority of the call source. For example, a red indicator light can be programmed to indicate that a bathroom pull cord device has been triggered.

Water resistant traditional bedside push button call cords provide instant two-way communication, "Resident to Staff – Staff to Resident." These devices can easily be programmed to prioritize emergency calls to meet the special care needs of a particular resident.

Water resistant traditional hard-wired pull cords also provide instant notification. These devices can also easily be programmed to prioritize emergency calls to meet the special care needs of a particular resident.

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